Optical Time Domain Reflectometer is a mouthful and a crucial component to understand for anyone working with fiber optics. Yet, many sales representatives and support staff fumble over OTDR along with other basic principles of fiber optics when interacting with customers.

Employees, especially new hires, frequently rely on inconsistent on-the-fly training to grasp the basics.

**Can your front-line talk fiber optics?**

**Instructor Spotlight**

Mark Kazes

Mark has been in the technology industry for over 25 years. He holds several certifications including ETA FOD (Fiber Optics Installer), ETA FOT-OSP (Fiber Optics Technician) and ETA FOT-OSP (Fiber Optics Technician)...

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